

HONORHEALTH®

Desert Mission



ANNUAL REPORT

2019



Building healthier communities...

This past year brought a great deal of joy and gratitude. HonorHealth Desert Mission made significant expansions in services for our community members as they strive to maintain healthier lives. It takes many hands to build a strong and vibrant community. We are fortunate to have so many generous supporters who share our passion in meeting this challenge.

Our four programs, Adult Day Healthcare, the Desert Mission Food Bank, Lincoln Learning Center and Living Well, continue to positively impact our community. Through the Desert Mission Food Bank, families struggling financially can access quality, nutritious food, as well as find resources and support to work towards a more secure future. Adult Day Healthcare provides adults in need of social enrichment and support with professional and compassionate care, giving caregivers the opportunity to rest from their responsibilities. Lincoln Learning Center is a nationally accredited education center and gives children the opportunity to learn and thrive.

Last year, we fully implemented our Food Bank Nutrition Policy to provide community members better access to nutritious food while promoting healthy choices. We increased fresh produce options in the Food Bank, resulting in the distribution of 1,000 additional pounds of fruits and vegetables every single day. Community gardening classes and cooking demonstrations encouraged healthy and nutritious food options. Through a partnership with Sprouts Foundation, we built and continue to help maintain a beautiful, healthful and educational garden at Desert View Elementary School.

We continued to see a tremendous response to programs such as our Farm Stand – a program that takes place monthly in each of our HonorHealth medical centers in which employees, volunteers, patient families and community members can purchase produce and other items at our cost. Pilot programs such as Pop-up and Mobile Pantry were tested as possible options for food distribution.

These are just a few noteworthy highlights from 2019. We will continue to find new ways to honor our tradition of caring in 2020. We hope you will join our efforts to positively impact our communities by giving your time, talent, treasure or simply sharing an idea or two. We are here to listen, learn and serve.

Thank you for your continued support of HonorHealth Desert Mission!

With gratitude,

Sue Sadecki

Sue Sadecki, M.S., Ed.



Sue Sadecki, M.S., Ed.
Executive Director
HonorHealth
Desert Mission

Desert Mission history

A legacy of caring

Founded in 1927, Desert Mission's focus is on improving the health and well-being of individuals and families.

1920s



Angels of the Desert

Elizabeth Beatty and Marguerite Colley organize the local Presbyterian church's Desert Mission to bring food and medical supplies to people in north Phoenix seeking relief from respiratory ailments.

The women's efforts grew to include a medical clinic, chapel and community building.

1930s & 40s



John C. Lincoln joins Desert Mission's cause

In 1931, Ohio entrepreneur John Cromwell Lincoln brought his wife, Helen, to Phoenix to recover from tuberculosis.

The Lincolns were touched by Desert Mission's work. They helped purchase the land for what is now John C. Lincoln Medical Center. They provided additional support throughout the years to enhance and grow community programs and patient services.

1950s



A hospital is built

In 1951, the Arizona Department of Health licensed Desert Mission Convalescent Home, the Roy Brooks Outpatient Clinic and Emergency Station as Desert Mission Convalescent Hospital.

In 1952, the Lincolns funded construction of a \$200,000 surgical wing. In 1954, the hospital was renamed John C. Lincoln after its primary benefactor.

1970s & beyond



Milestones

Among the many milestones John C. Lincoln and Desert Mission have achieved over the years is the opening of the state's first licensed Adult Day Healthcare center. Also, John C. Lincoln Medical Center was among the first hospitals to operate a food bank and a host of other social and human services.

Approaching 100 years



Deep roots and growing services

As a crucial part of HonorHealth, Desert Mission continues to work to meet the health and social needs of the community. In 2019, its wide range of services and resources benefited 34,980 clients from 14,588 households.

As Desert Mission's offerings have evolved, its purpose has not. Desert Mission remains committed to helping build stronger communities, together.

Food Bank / 4th Street Market

Food access and nutrition education

One in four Arizona children don't have reliable access to nutritious and affordable foods. When families are struggling financially, finding high-quality food to feed their children becomes a daily concern. Low-income families report that eating healthfully is especially difficult because fresh fruit and vegetables in their neighborhoods are rare, expensive and of poor quality.

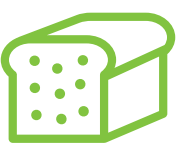


Diet-related diseases are projected to lead to an estimated \$13.6 billion in healthcare spending in Arizona by 2030. To increase access to fresh fruits and vegetables, HonorHealth now offers farm stands at each of its hospitals.

- Helping families and individuals, from children to seniors, gain access to healthy foods is Desert Mission Food Bank's goal.
- Food Bank programs include:**
- Monthly food packages for individuals and families.
 - Distributed by community partner agencies, theSnackPac program provides nutritious kid-friendly food packs to children at risk of going hungry over the weekend.
 - Bargain Basket program that provides grocery items at a reduced price.
 - Monthly developmentally appropriate food packages for newborns to one-year-olds.
 - Nutrition education and seasonal gardening classes.

"I have been coming to this food bank for 2 years now. You have made a difference in my life, as there were times if I hadn't had the food bank, I would have had no food to eat. You guys are life savers!"

— Connie P.



30,972 clients received nutrition assistance



20,526 Snack Packs given to children in schools, libraries and community centers

2019 IMPACT



37,584 food boxes provided to Food Bank clients



10,563 children supplied with nutrition assistance, including 1,043 infant food bags

Lincoln Learning Center

Lincoln Learning Center was established with one major objective in mind: to provide a solid educational foundation to children no matter their socioeconomic background.

Guided by that mission, the center ensures that children from the ages of six weeks to 12 years have access to a quality education in a safe and healthy environment.



Every child deserves the best preparation for the future, no matter the family's income level or the level of education the parents achieved.

Numerous studies have demonstrated that children with access to quality early learning have increased vocabulary, math and social skills, and score higher on school readiness assessments.

Later in life, they are less likely to need special education or be held back a grade.

In 2019, Lincoln Learning Center received a five-star rating from First Things First Quality Site – Arizona's highest standard for early child development.

Research has shown the long-term effects of high-quality early care and education, including being four times more likely to graduate from college.



441 children

received early care and education



98% of children

assessed were ready for kindergarten

2019 IMPACT



127 children

received high-quality learning through tuition assistance



Maintained National Association for the Education of Young Children (NAEYC) accreditation and Five Star Quality First Rating

"The teachers are very knowledgeable and excellent. Our daughter is learning so much and developing well, and we believe this is due to the teachers at Lincoln Learning Center. They understand how to interact with children in an age appropriate manner."

— Kirsten J.

Every 65 seconds
someone in the
United States
develops dementia.

Adult Day Healthcare

Approximately 25 percent
of Arizonans will be older
than 65 by 2020; those 85
and older will increase by
102 percent.

Desert Mission’s Adult
Day Healthcare Senior
Enrichment program
offers coordinated,
professional and
compassionate services
for adults who need
supervised care in a safe
place outside the home
during the day.

Families get a reprieve
from their caregiving
responsibilities; they also
find encouragement through
the program’s caregiver
support group. Families have
reported that Adult Day
Healthcare services helped
reduce stress and depression
associated with caregiving.

Adult Day Healthcare is
located alongside the Lincoln
Learning Center, giving
participants the opportunity
to interact with youngsters
and helping the seniors stay
engaged and energized.

Participants enjoy a full schedule of events,
including field trips to local venues, entertainers,
arts and crafts, bingo and table games.



8,398

number of times we
greet a member at the
door (number of
clients multiplied by
the number of days
they attended)



78%

of those
served have
Dementia



67%

of those served
receive financial
support



37%

of
participants
are military veterans

2019 IMPACT

“The social interactions, the friendships, the safety, and nutrition
have prolonged, improved, and deeply enriched my mom’s life – all of
which she receives at the Adult Day Healthcare center.”

— (Scott, son)

Living Well

Financial, career and home success

Economic stability, employment, transportation and housing are the building blocks for self-sufficiency. However, more than 1.5 million Arizonans are considered the working poor, living paycheck to paycheck.

The program provides an integrated service delivery model that includes three bundled services that, when combined under one roof, are proved to improve overall financial stability.

Client-centered, one-on-one coaching helps participants make incremental progress. Living Well is one of four Financial Opportunity Centers (FOC) in Arizona in partnership with Local Initiatives Support Corporation (LISC).



The program addresses the most common barriers to long-term self-sufficiency by providing case management, workforce development and financial coaching. Through a partnership with St. Joseph the Worker, Living Well is able to provide on-

site workforce development including resume writing, mock interviews, and job leads. We remove barriers to employment by providing transportation assistance, work-readiness equipment, clothing and certifications.

"I've been working two jobs and taking my children to childcare using the bus and ride-share. Without a car, I've been spending an extra 3-4 hours per day struggling with transportation issues. Financial coaching with Living Well was required to help me obtain a car through House of Refuge. A written budget helped me understand where to cut back and how to manage an affordable car payment. Free credit report and credit counseling will now prepare me to move to permanent housing."

—Noelle, Living Well Participant



106
clients
served in
2019



206
obtained
employment

2019 IMPACT



63% of
participants
were referred for public
benefits screening



58
individuals
had an increase
to their net income

Provide hope and a better tomorrow

You can be the change and offer much-needed assistance to those in need.

By contributing to Desert Mission, hungry children and families will receive nutritious food, seniors will experience a safe and stimulating environment, young children will get a strong start to help them succeed in school and so much more.



Arizona Tax Credit

When you donate to Desert Mission, you may be eligible for a dollar-for-dollar Arizona tax credit. How is a tax credit different than a deduction? A credit reduces the amount you owe in Arizona taxes, or increases your refund, by the amount you donate to Desert Mission, up to \$800 (filing jointly) or \$400 (filing single). No itemizing is necessary. The Arizona Charitable Tax Credit is a separate credit from tax credits for schools and foster care agencies.



Individual/ company giving

Your financial support makes a significant difference to the individuals and families who use Desert Mission programs. With your contribution through HonorHealth Foundation, you can feel confident that 100 percent of your gift stays right here in the community and directly benefits the many programs and services offered through HonorHealth Desert Mission.

THERE ARE MANY WAYS TO GIVE



Night of Gold

Attend or become a sponsor of HonorHealth's signature event – Night of Gold. You'll enjoy delicious food, live music and dancing at this action-packed event at one of the Valley's finest resorts. Proceeds support the vital patient services and community programs of Desert Mission.



Party fundraising

Your organization can plan and hold an event or put together a program to benefit Desert Mission. From dinners, walks and runs to auctions and luncheons, the opportunities are endless. It's an ideal way to raise funds for your favorite Desert Mission program or service while having a great time.

For information on these ways to give or to make a contribution, visit desertmission.com/donate or call 480-587-5000.

Thank you for making a difference

Desert Mission is able to continue its important work because of you. Your service as a volunteer and your donations support Desert Mission’s commitment to build strong communities, together.



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Bactes
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BBVA Compass Bank
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Drug Plastics Closures, Inc
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McCarthy Building Companies, Inc.
McKesson Corporation
Medical Diagnostic Imaging Group, Ltd.
Mission Underground
Jane N. Mooty Foundation Trust
North Valley Church of Christ
Northminster Presbyterian Church
OpenWorks

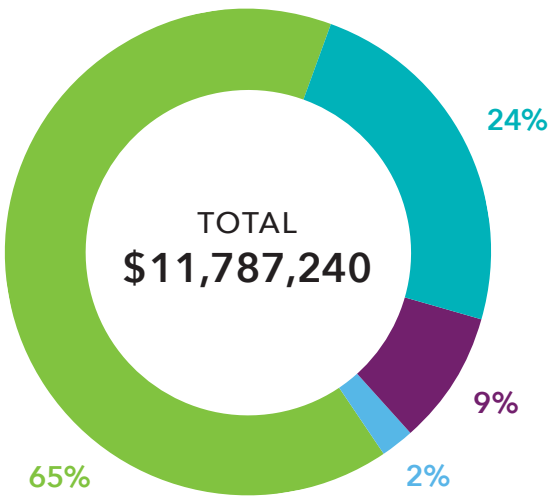
The Orangewood Presbyterian Church
Orcutt Winslow Partnership
Order Of The Eastern Star - Sunnyslope Chapter #47
Owens Harkey & Associates LLC
PBA Produce
Phoenix Downtown Lions Club Foundation
Phoenix Suns Charities
Physicians Realty LP
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Varitec Solutions
W. D. Manor Mechanical Contractors, Inc.
Waste Management of Arizona
Wells Fargo & Company Contributions Program
Wells Fargo Bank
West Lake Fresh
Xenex Disinfection Services LLC

2019 Financial summary

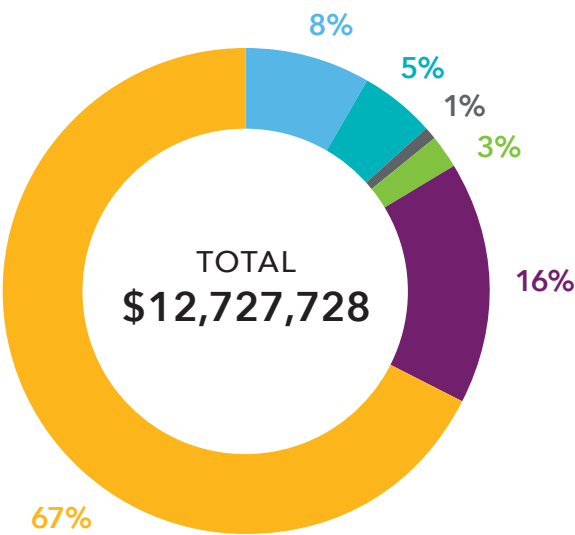
Revenue

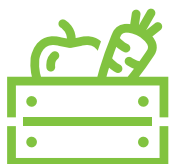
Donated food and services	\$ 7,297,759
Fees for services	\$ 2,957,186
Private grants and donations	\$ 1,237,129
Government grants	\$ 295,166



Expenses

Food Bank	\$ 8,530,637
Lincoln Learning Center	\$ 1,990,747
Adult Day Healthcare	\$ 1,048,612
Administration services	\$ 696,013
Depreciation	\$ 344,015
Living Well	\$ 117,706





Food Bank/
4th Street Market



Adult Day
Healthcare

HONORHEALTH®

Desert Mission

Volunteer opportunities available.



Lincoln
Learning Center



Living Well

9225 North Third Street, Suite 200 ■ Phoenix, Arizona 85020

desertmission.com